

We create all our products with the intention to thrill you, but we do understand that sometimes things don't go as planned. If our products are not working out for you, you may return it back to us within 30 days (45 days for overseas purchases) from receipt of the goods. We accept all unworn, unwashed items with label tags intact.

Please fill up the following details:

<b>Order Number</b>	
<b>Name</b>	
<b>Email</b>	

**Refund Options:** I will like to be refunded via

- ☐ Store credit (processed within 7 working days from receipt of returns)
- ☐ Original mode of payment made during purchase (Typically takes about 4 – 6 weeks depending on bank)
- ☐ Exchange for other items

**Items returned/for exchange**

Item Code	Reason Code	For exchange, please indicate new item code/description
<b>Reason for return:</b> (1) Looks different from image online (2) Fitting issues (3) Change my mind (4) Arrived late (5) Quality issues or damaged (6) Incorrect item		

Please return your items and this form to:

Yumi Active  
80 Changi Road  
#05-15, Centropod  
Singapore 419715

We advise customers to use courier companies with tracking number if you are mailing the items back as we are unable to process returns/exchanges for missing packages. Do note that there is a \$3.50 courier charge to ship out exchanged items.